

WORKTOPS DIRECTTM
SPECIALIST WORKSURFACES



Worksurfaces
Buying Guide

With over 30 years experience, we are trusted by some of the worlds most recognized brands and organisations. We stand for quality, value and service.

Nationwide service in all stone and acrylic materials.

Buying Worktops – Step by Step Guide

The following guide explains the process of purchasing new kitchen worktops – from start to finish.

Step 1. Getting a Quote

In order to provide you with an initial quotation we will need the following basic information:

1. **Your preferred material** – Corian, Tri-stone, granite or quartz etc.
2. **Your preferred colour** – or an idea of which shade you prefer (white, black, grey etc)
 - Note – colour choice can be changed after your original quote, later in the process.).
3. **Your dimensions / measurements**
 - Note – these do not have to be exact at this stage – read the “Proving Your Dimensions” section below for more on this.
4. **Detail of any cut-outs required** – for hobs, taps, electrical sockets etc.
 - Note – measurements for these are not required at this stage, they are taken when we come and “Template” your worktop area. Read more about this below.

You can call us with this information, send it direct to us via email or complete our [online quote form](#).

Providing Your Dimensions / Measurements

As part of a new kitchen

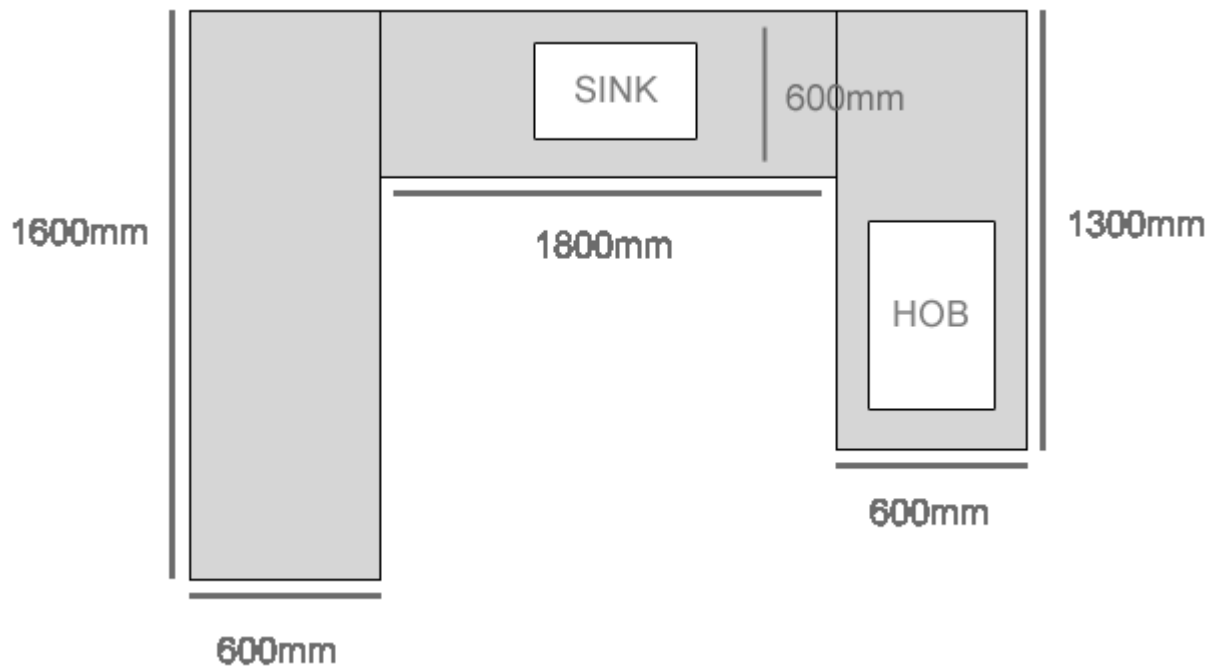
If your worktops are going in as part of a new kitchen, you will often have a detailed kitchen plan (provided by a kitchen studio / designer) that will give an accurate representation of the worktops required.

Quick tip: Kitchen showrooms will often charge you much higher prices for a new worktop, adding a profit in for themselves. Always request a quote direct from a kitchen worktops supplier such as ourselves to save yourself money – often up to £1000.

What if I don't have a kitchen plan?

No problem – You're not expected to have a formal kitchen plan as you might simply be replacing or upgrading some existing worktops. If you don't have a detailed kitchen plan you can easily record the dimensions yourself on a piece of paper. All you need is a pen (or pencil) and a tape measure.

Draw out a rough sketch of your layout and write the dimensions in millimeters (mm) in the relevant places. See our simple example below.



Sending Your Dimensions

The easiest ways to send us your dimensions and obtain a quote are by email or by using our online quotation form. We usually come back to you with a price within 24 hours (or next working day).

Upon receipt of your initial quote you might have further questions so our staff are always available via email and telephone to discuss arrangements and ensure you are 100% happy with the quote provided.

Step 2. Placing Your Order

Once you are happy to proceed, we will process your order and book a date for “**Templating**” that fits within your preferred schedule. For example, we may have to arrange scheduling around the installation of your new kitchen.

You can also request samples of material at this stage, in order to help you make a final choice on colour. Samples can be sent to an address of your choosing – simply ask a member of staff.

Step 3. Templating

One of our templating professionals will arrange to visit you in order to take a complete and accurate “Template”. The purpose of templating is to provide millimeter precise measurements so that your final worktops fit absolutely perfectly.

Please Beware – a lot of companies offer what they call a “1 day installation” or “made on the day” service in which they will bring along a slab of material in a van, template your installation area and then actually fabricate your new worktops in either your front or rear gardens. This is as unpredictable, messy, and as dangerous it sounds – not to mention the sub-standard results that are produced.

Proper templating is key to ensuring your installed worktops are perfect and will last for years to come. The process can take 1 to 2 hours after-which our templating professional will return your completed template to our factory for fabrication of your worktops.

Once fabrication is complete, we return (usually within 7 days) to install your newly completed worktops.

Step 4. Installation

A time and day suitable to you will be arranged for our installations experts to visit and make final installation of your new worktops. Now you're free to enjoy the pleasure of your brand new, professionally fitted worktops and can enjoy them for many years to come due to our 10 warranties and quality of work guarantees.

Contact us for any further help and to get a quote

If you have any questions relating to the process of having your new worktops installed, please call us on 0113 365 0084 or send us an email. Our team are always happy to help.